

Surrey PCC Public Priorities Scorecard

Performance at the end of September 2013

Zero tolerance					
Crime Reduction					
Robbery	FYtD September 2013	FYtD September 2012	Change	FYtD %age Change	EOY 2012/2013
Domestic burglary	112	125	-13	-10.4%	248
Vehicle crime (excluding interference)	1590	1553	37	2.4%	3400
Violence with injury	2092	2647	-555	-21.0%	4878
Serious sexual	1650	1423	227	16.0%	2867
Total Offences	242	178	64	36.0%	419
	25722	27357	-1635	-6.0%	52731
Outcome of Detection and Resolution rate					
Robbery	FYtD Sep 2013	FYtD Sep 2012	%point Change	FYtD %age Change	EOY 2012/2013
Domestic burglary	26.8%	37.6%	-10.8%	-28.7%	35.1%
Vehicle crime (excluding interference)	10.3%	19.2%	-8.9%	-46.4%	13.8%
Violence with injury	7.7%	11.5%	-3.8%	-33.1%	10.2%
Serious sexual	42.5%	46.9%	-4.4%	-9.4%	45.4%
Total offences	40.1%	46.6%	-6.5%	-13.9%	42.5%
	28.3%	32.0%	-3.7%	-11.5%	30.5%
Charges / cautions for the Supply or Production of Class A & B Drugs					
Class A and B	FYtD Sep 2013	FYtD Sep 2012	Change	FYtD %age Change	EOY 2012/2013
Class A	154	296	-142	-48.0%	697
Class B	56	137	-81	-59.1%	360
	98	159	-61	-38.4%	337
Confidence					
Police/ councils deal with local ASB and crime issues	Rolling Year Mar 2013	Rolling Year Mar 2012	%point Change	Rolling Year %age Change	EOY 2011/2012
Confidence in Surrey police	69.4%	69.7%	-0.3%	-0.4%	69.7%
	84.0%	84.1%	-0.1%	-0.1%	84.1%
Visible policing					
Assets recovered from criminals	FYtD Jul 2013	FYtD Jul 2012	Change	FYtD %age Change	EOY 2012/2013
% people seeing patrol at least monthly	£377,000	£182,361	£194,638	106.7%	£3.127m
	59.1%	57.1%	2.0%	3.5%	
Victims					
Overall crime victim satisfaction	FYtD Aug 2013	FYtD Aug 2012	%point Change	Rolling Year %age Change	EOY 2012/2013
ASB victim satisfaction	86.9%	83.6%	3.3%	3.9%	85.8%
% 999 calls answered within 10 seconds	80.4%	79.4%	1.0%	1.2%	79.8%
% non-emergency calls answered within 60 seconds	94.4%	93.4%	+1.0%	1.1%	93.4%
% grade 1 incidents attended in 15 mins	78.9%	79.3%	-0.4%	-0.5%	75.6%
% grade 2 incidents attended in 60 mins	83.4%	83.2%	+0.2%	0.2%	82.9%
	84.5%	88.3%	-3.8%	-4.3%	87.8%
Greater say					
No. borough/ districts with Local Policing Boards set up	FYtD Sept 2013	FYtD Sept 2012			EOY 2012/2013
	11	n/a			0
Standards					
Staff Survey					
Police Officer sickness (rolling 12 months)	FYtD Aug 2013	FYtD Aug 2012	%point Change		
Police staff sickness (rolling 12 months)	2.6%	2.4%	0.3%		
	2.7%	2.6%	0.1%		

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